

WMA's 2022 Webinars



Complete webinar information available at wma.org

Dates & Time

April 21

Working with Senior Residents

10:00 am - 12:00 pm

Webinar link and material to be emailed before webinar date.

May 19

Application Process: From Fair Housing to Standards of Occupancy

10:00 am - 12:00 pm

Webinar link and material to be emailed before webinar date.

November 17

Working with Difficult Residents: De-escalation and Alternative Means of Interaction

10:00 am - 12:00 pm

Webinar link and material to be emailed before webinar date.

Register online today!

wma.org/online-registration

Registration Form

Name _____	Email Address _____	
Name _____	Email Address _____	
Community/Firm _____	Membership # _____	
Address _____	City, State _____	Zip _____
Phone Number _____	Fax Number _____	

Registration Fees

Registrations for	# Registrations	Member Rate	Non Member Rate	Sub Totals
all 3 courses	_____	\$210	\$420	\$_____
april	_____	\$79	\$158	\$_____
may	_____	\$79	\$158	\$_____
november	_____	\$79	\$158	\$_____
			Grand Total:	\$_____

Registration Policies: To qualify for member rates, attendees must be either community owners or managers of member communities, work directly for an S&I member or be directly employed by a member management company. Managers or assistant managers directly employed by a non member community, but managed by a member management company, do not qualify for member rates.

* No refunds for "no shows." Please register at least five business days prior to the event. **Confirmations will be delivered via email; course materials will be provided via email prior to the webinar.**

Please return this form with your check or credit card information completed below:

Check/Money Order Visa MasterCard AMEX Discover

To ensure timely registration, please fax this form to our secured fax server at 916.448.7085. DO NOT EMAIL CREDIT CARD INFORMATION.

Name on Card _____

Card # _____ Sec Code _____ Exp _____

Billing Address _____

City _____ State _____ Zip _____

Signature _____ Email Address _____



Western
Manufactured Housing Communities
Association

address 455 capitol mall, suite 800 | sacramento, ca 95814
phone 916.448.7002 | fax 916.448.7085 | email info@wma.org

2022 MCM TOPICS

April 21: *Working with Senior Residents*

This webinar will provide training on everything senior including, the 80/20 law; caregiver/caretaker issues; heirs rights & responsibilities; elder abuse; rules violations; and, modifications/accommodations.

May 19: *Application Process: Fair Housing to Standards of Occupancy*

This webinar will address the many ways to avoid issues during the initial application and leasing process, including how to avoid Fair Housing violations; the risk of denial; resell notices; and other issues related to standards of occupancy.

November 17: *Working with Difficult Residents: De-escalation and Alternative Means of Interaction*

This webinar will address the increase in violence against managers with recommendations for the handling of tense situations; ways to minimize manager exposure to danger; restraining orders; the use of process servers, and using other techniques and agencies for support.

August: *In-person seminar - Four Round Table Discussions (Separate Registration Required)*

Moving past the COVID Tenant Relief Act requirements; Customer relations; Amenities, and much more.

2022 WMA Convention and Expo

As always, the WMA Convention and Expo is a great way to earn MCM credits. Please stay tuned for additional information.