

WMA's 2019 Seminars



MANUFACTURED HOUSING COMMUNITY MANAGER

Complete seminar information available at wma.org

Locations

Sacramento - NEW LOCATION

McClellan Conference Center
The Officer's Club
3410 Westover Street
Sacramento, CA 95652

Rohnert Park - NEW LOCATION

Oxford Suites
67 Golf Course Drive West
Rohnert Park, CA 94928
707.584.0333

Milpitas - NEW LOCATION

Embassy Suites Milpitas - Silicon Valley
901 E. Calaveras Blvd.
Milpitas, CA 95035
408.942.0400

Universal City

Hilton Los Angeles Universal City
555 Universal Hollywood Dr.
Universal City, CA 91608
818.506.2500

Ontario

DoubleTree by Hilton Ontario Airport
222 N. Vineyard Ave.
Ontario, CA 91764
909.937.0900

San Diego - NEW LOCATION

Hyatt Regency Mission Bay
1441 Quivira Rd.
San Diego, CA 92109
619.224.1234

*Seminar classes are from 9:00 a.m. to 4:00 p.m.
Lunch is included*

Please contact WMA if you require reasonable accommodations to fully participate.

Register online today!
wma.org/online-registration



Western
Manufactured Housing Communities
Association

Registration Form

Name _____ Email Address _____

Name _____ Email Address _____

Community/Firm _____ Membership # _____

Address _____ City, State _____ Zip _____

Phone Number _____ Fax Number _____

Registration Fees				
Registrations for	# of Registrants	Member Rate	Non Member Rate	Sub Totals
all 3 courses	_____	\$597*	\$999*	\$_____
march	_____	\$229	\$400	\$_____
may	_____	\$229	\$400	\$_____
august	_____	\$229	\$400	\$_____
			Grand Total	\$_____

Dates & Locations (see seminar details on facing page)					
March		May		August	
Working with Challenging Residents		Sexual Harassment Prevention		Workplace Safety	
Sacramento	<input type="checkbox"/> March 7	Sacramento	<input type="checkbox"/> May 9	San Diego	<input type="checkbox"/> August 13
Ontario	<input type="checkbox"/> March 12	San Diego	<input type="checkbox"/> May 14	Ontario	<input type="checkbox"/> August 14
Universal City	<input type="checkbox"/> March 13	Ontario	<input type="checkbox"/> May 15	Universal City	<input type="checkbox"/> August 15
Milpitas	<input type="checkbox"/> March 21	Universal City	<input type="checkbox"/> May 16	Rohnert Park	<input type="checkbox"/> August 20
San Diego	<input type="checkbox"/> March 25	Rohnert Park	<input type="checkbox"/> May 22	Milpitas	<input type="checkbox"/> August 21
Rohnert Park	<input type="checkbox"/> March 28	Milpitas	<input type="checkbox"/> May 23	Sacramento	<input type="checkbox"/> August 28

Registration Policies: To qualify for member rates, attendees must be either community owners or managers of member communities, work directly for an S&I member or be directly employed by a member management company. Managers or assistant managers directly employed by a non member community, but managed by a member management company, do not qualify for member rates.

*To qualify for the discounted series registration rate, one individual must register for all three seminars in the series. Any cancellations or substitutions on series registrations will revert the remaining registered seminars to the single registration rate. A \$75 administrative fee will be applied for any cancellation or location change within three business days of the event. No refunds for "no shows." Please register at least five business days prior to the event. **Confirmations will be delivered via email; course materials will be provided at the seminar.**

Please return this form with your check or credit card information completed below:

Check/Money Order Visa MasterCard AMEX Discover

Name on Card _____

Card # _____ Exp _____

Billing Address _____

City _____ State _____ Zip _____

Signature _____ Email Address _____

No solicitation of attendees or staff shall be conducted at educational seminars.

address 455 capitol mall, suite 800 | sacramento, ca 95814
phone 916.448.7002 | **fax** 916.448.7085 | **email** info@wma.org

2019 MCM TOPICS

MARCH: *Working with Challenging Residents*

This seminar will address the issue of dealing with challenging residents and issues in day-to-day workplace activity. We will work on defusing tense situations, active listening, and relationship building. In addition, attendees will learn when and how to tap into and maximize local resources. Discussion will include aging residents, mental health first aid, and hoarding.

MAY: *Sexual Harassment Prevention and Workplace Best Practices Training*

This seminar will include at least two hours of sexual harassment prevention training. This training will satisfy the requirements set forth by the passage of SB 1343 - which requires that all employers with more than five employees provide training for all employees, including temporary and seasonal workers. The training will also include additional anti-harassment, and anti-bullying training for healthy workplace environments and limited employer liability. ALL ATTENDEES WILL RECEIVE A CERTIFICATE OF ATTENDANCE UPON COMPLETION OF THE COURSE.

AUGUST: *Workplace Safety including Natural and Man Made Disaster Preparedness*

With the considerable disasters faced by our state in the last two years, and with various human caused tragedies, it's important that park management be prepared for all emergency situations. This seminar will provide an in-depth, interactive drill approach to disaster preparedness and other workplace safety concerns such as an active shooter or other potential dangers.

Webinars

Not able to attend our full-day seminars? Consider registering to attend a WMA webinar. Check the WMA calendar at wma.org/calendar for available online courses. MCM attendees can earn between 1.0 and 3.0 MCM units for attending WMA webinars (exam may be required for some courses). Webinars are announced throughout the year so be sure to subscribe to our email list at wma.org/subscribe to be well informed on all educational opportunities available from WMA.

2019 WMA Convention and Expo

As always, the WMA Convention and Expo is a great way to earn MCM credits. This year the convention will be held at the Grand Sierra Resort and Casino, Reno NV, October 7-10, 2019.

